



### Digital Twins in Supply Chain

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# Digital Twins in Supply Chain

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## **Supply Chain**

Series of steps involved to get a product or service to the customer.
Includes different activities, people, entities, information, and resources.
Supply chains reduce costs and help remain competitive in the business landscape.

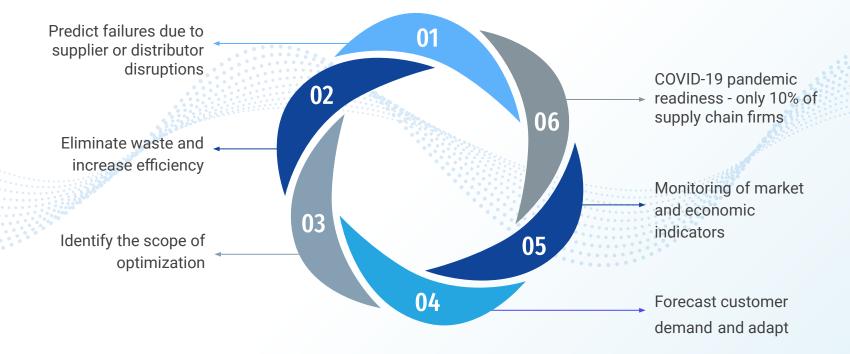


## End to End Visibility The number one factor cited in creating a

successful supply chain



## The Challenges so Far..





## **Digital Twins**

- Computer based digital versions of any physical entity
- Virtual image of the models is maintained throughout lifecycle
  - Serves as a real time counterpart
  - Tool for analysis, insights and diagnostics

Analytics Quad4



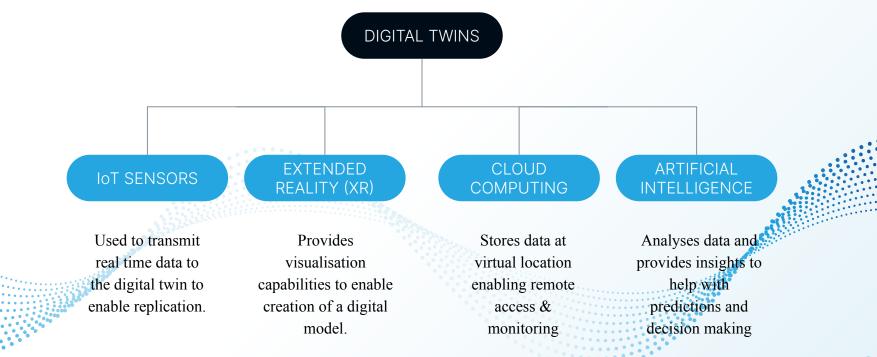
## **\$5 BILLION to \$26 BILLION** That's a huge market size (from 2020-2025)



**38.2%** With a good CAGR



## **Primary Technologies**





## **Use Cases in Supply Chain**



Optimizing warehouse design and operational performance: Logistics companies can test warehouse layouts and choose the most efficient warehouse design to maximize operational performance.



Creating a logistics network: With the knowledge of road layout, logistics companies can design the distribution routes and inventory storage locations.



### Create Minimum Viable Product:

A digital twin of any new asset can be used to visualize the features for demonstration purpose rather than transporting the asset to demo location.

### **di**

#### Asset Performance Management:

Monitor the health of assets like machines, transport vehicles. Utilization of these assets can also be maximised using digital twins in integration with real time data.





# DHL

# Global leader in logistics industry

Created warehouse digital twin for handling TetraPak products. The twin is fed real time data to provide optimised storage solutions.





# Unilever

## Multinational Consumer Goods Company

Built digital versions of over 300 physical factories to allow testing of operational changes based on physical conditions. Savings: \$2.8 million



## **Business Implications**

#### **RISK MITIGATION**

Enables testing of any changes before being applied to physical supply chains, hence reducing risk quotient.

Predict consumer demand according to real time

macroscopic changes

FORECASTING

3

2

4

Enables businesses to control and operate supply chains remotely instead of someone present to monitor operations at all times. **REMOTE MONITORING** 

**REAL TIME UPDATES** 

Real time info helps with

managing bullwhip effect.

activities like inventory

management, hence



## **Challenges**

**Data Security and Quality**: The business data must be protected. Data is fetched from a variety of sources, the useful data needs to be segregated



**Connectivity**: Good connectivity infrastructure is not available at all times to smoothly interact with the digital model in real time.



**Complexity**: A virtual model of a physical entity is quite complex and hence requires skilled and expert human resources.



**Cost vs Benefits**: Digital twins is an expensive technology and cannot be afforded by all organizations wrt the uses.



**Evolution of physical world**: With all miniscule or large changes to physical entities, the digital version also needs to be updated.



## **Future Possibilities**

### 03 Industry 4.0 Industry 4.0 has opened up vast opportunities for development, exploration and integration of digital 02 01 twins into supply chains.

#### **Opportunities with 5G**

5G technology can provide better connectivity for seamless operation of digital twin models without any delays in response from/to digital version.

#### **Digital Triplet**

Enhancement of digital twin by adding an "Intelligent Activity Layer"



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## **Thanks!**